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Product: Arcserve® UDP Standard Edition

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Product: Arcserve® UDP Advanced Edition

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michael

roberts

michael.roberts@arcserve.com

Principal Product Designer

Arcserve

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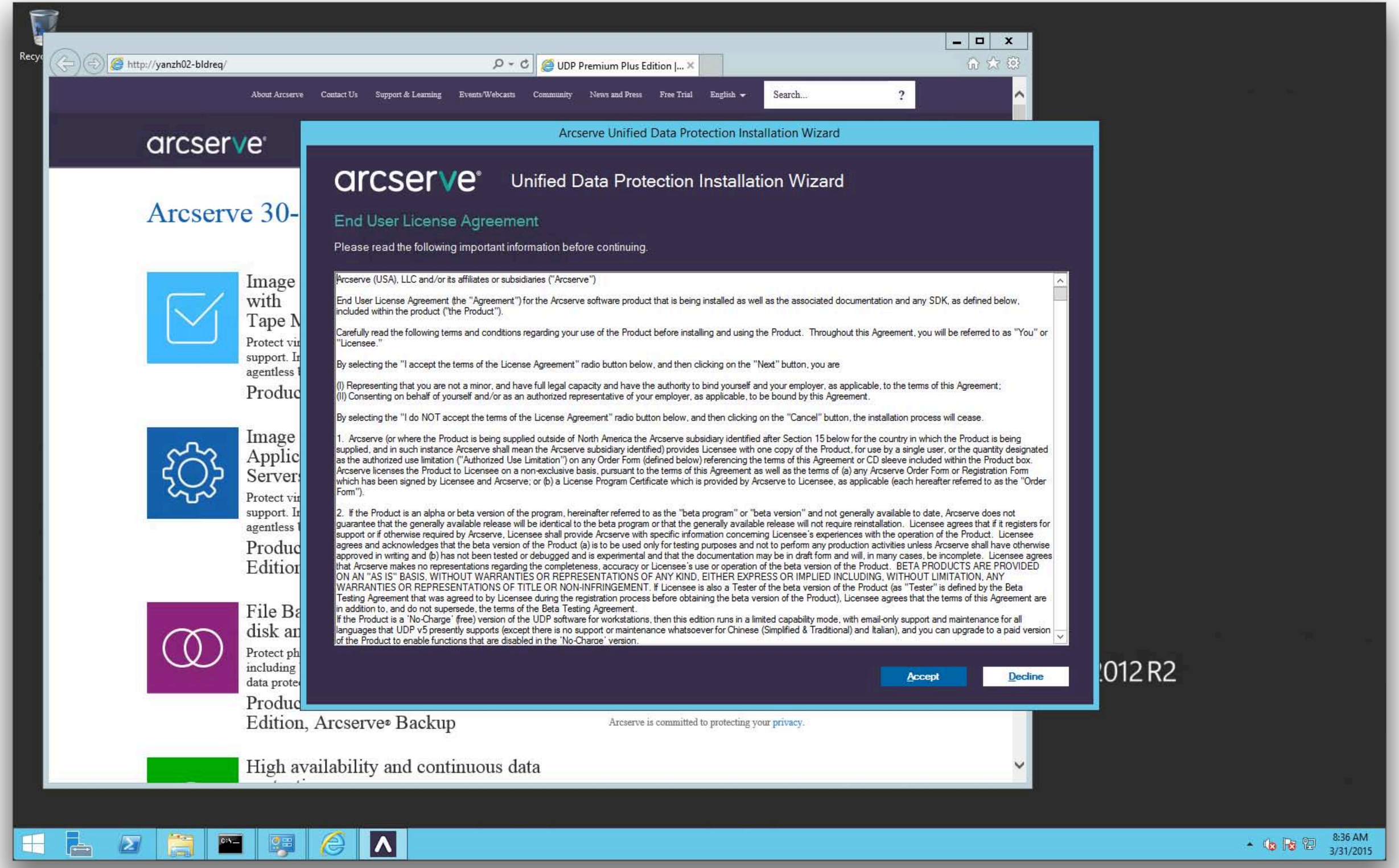
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If the Product is a 'No-Charge' (free) version of the UDP software for workstations, then this edition runs in a limited capability mode, with email-only support and maintenance for all languages that UDP v5 presently supports (except there is no support or maintenance whatsoever for Chinese (Simplified & Traditional) and Italian), and you can upgrade to a paid version of the Product to enable functions that are disabled in the 'No-Charge' version.
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The Installation Wizard will first check for the latest product information. Click Next when the update is complete.

Downloading the latest product information: 90% complete

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Your product information update is complete. Click Next.

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License Check

Do you already have an Arcserve UDP license?

(•) Yes, I already have an Arcserve UDP license. — Please enter your Arcserve UDP license key

( ) No, I do not have an Arcserve UDP license.

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Data Protection Needs

Based on the needs to protect your data, the Arcserve UDP Installation Wizard will install the appropriate edition of Arcserve UDP and also recommend a licensing option. Please select the ways you need to protect the data in your environment and click Next.

- [ ] Basic protection of Windows or Linux Servers
- [ ] Granular recovery capabilities for MS Exchange and SQL
- [ ] Advanced tape backup options (such as NDMP support, Tape Library Support, and/or Oracle support)
- [ ] High Availability
- [ ] Workstation Backup

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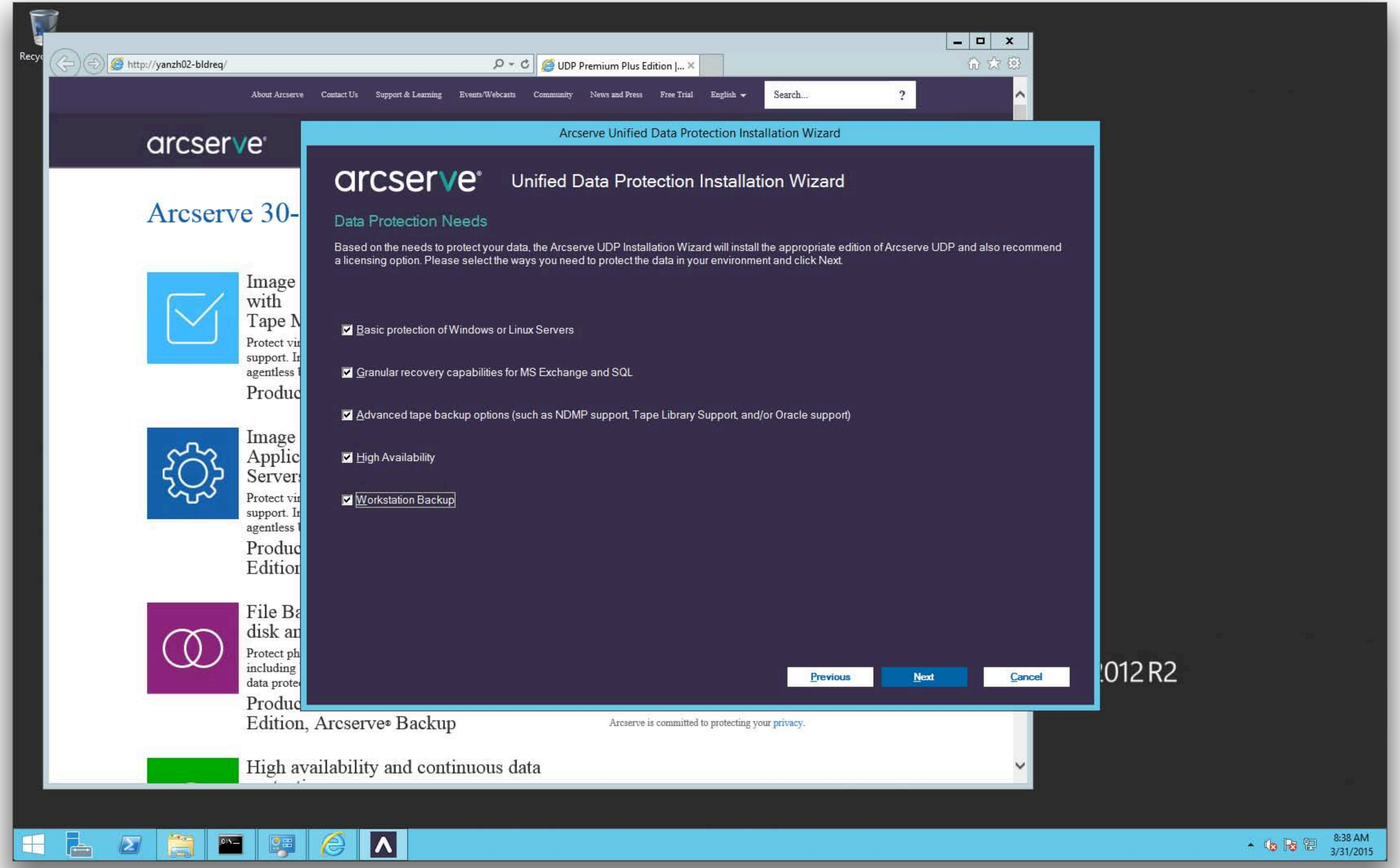
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Basic protection of Windows or Linux Servers
Granular recovery capabilities for MS Exchange and SQL
Advanced tape backup options (such as NDMP support, Tape Library Support, and/or Oracle support)
High Availability
Workstation Backup
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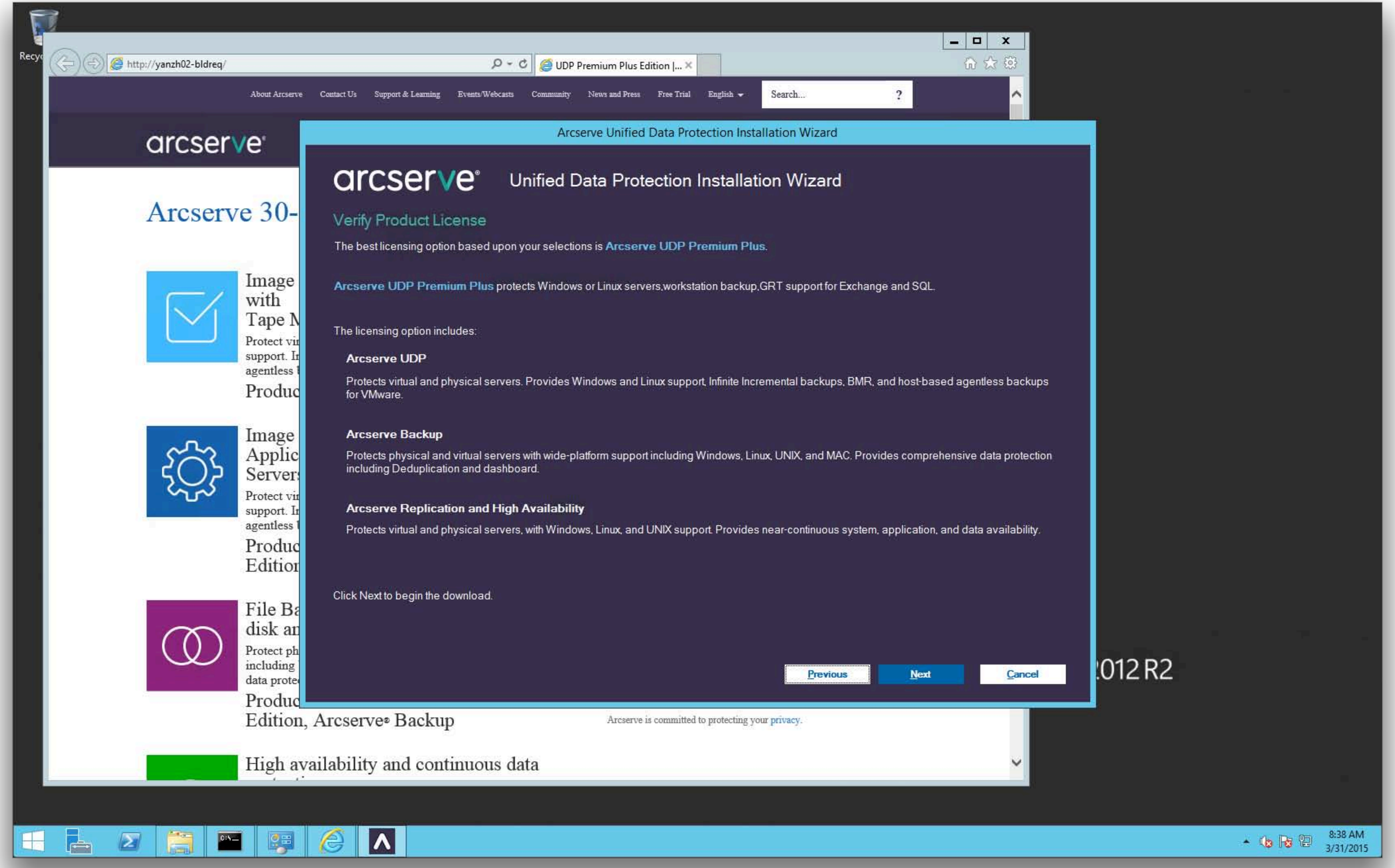
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Verify Product License
The best licensing option based upon your selections is Arcserve UDP Premium Plus.
Arcserve UDP Premium Plus protects Windows or Linux servers,workstation backup,GRT support for Exchange and SQL.
The licensing option includes:
Arcserve UDP
Protects virtual and physical servers. Provides Windows and Linux support, Infinite Incremental backups, BMR, and host-based agentless backups for VMware.
Arcserve Backup
Protects physical and virtual servers with wide-platform support including Windows, Linux, UNIX, and MAC. Provides comprehensive data protection including Deduplication and dashboard.
Arcserve Replication and High Availability
Protects virtual and physical servers, with Windows, Linux, and UNIX support. Provides near-continuous system, application, and data availability.
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No items match your search.

Folder name: C:\Users\Administrator\Downloads

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Transfer Rate	N/A
Time Remaining	N/A

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Status	Download Complete

The Arcserve UDP Premium Plus download is complete. Click Next to choose installation method or click Cancel to exit the installation wizard. If you click Cancel, the download file will still remain in the destination folder.

File extraction to the destination folder is now complete.

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Installation Method

Choose the method that best fits your needs.

- Express Installation
  Install using the default configuration settings.
  View Default Configuration and Components
- Advanced Installation
  Run each component installation package separately to specify configuration settings.

Next | Cancel

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Installation Method

Choose the method that best fits your needs.

(•) Express Installation

Install using the default configuration settings.

Hide Default Configuration and Components

Component Name	Installation Folder	Port/Protocol	Database	Action
Arcserve UDP Agent	C:\Program Files\Arcserve\Unified Data Pr...	8014		Install
Arcserve UDP Recovery Point Server	C:\Program Files\Arcserve\Unified Data Pr...			Install
Arcserve UDP Console	C:\Program Files\Arcserve\Unified Data Pr...	8015	Microsoft SQL Server 20...	Install
▸ Arcserve Backup				
▸ Arcserve Replication and High Availability				

( ) Advanced Installation

Run each component installation package separately to specify configuration settings.

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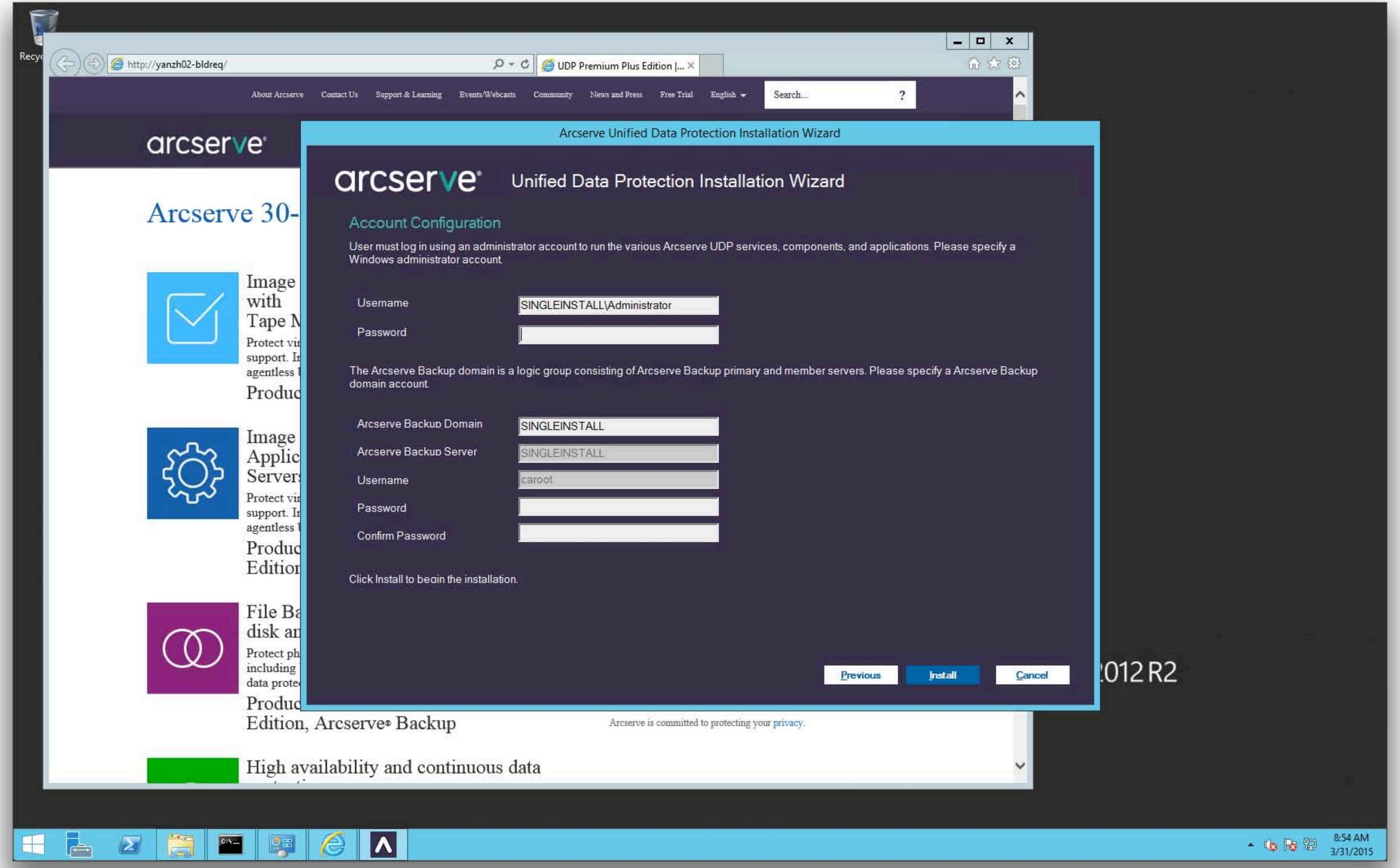
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Account Configuration
User must log in using an administrator account to run the various Arcserve UDP services, components, and applications. Please specify a Windows administrator account.
Username
SINGLEINSTALL\Administrator
Password
The Arcserve Backup domain is a logic group consisting of Arcserve Backup primary and member servers. Please specify a Arcserve Backup domain account.
Arcserve Backup Domain
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Arcserve Backup Server
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Username
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Password
Confirm Password
Click Install to begin the installation.
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Install
Cancel
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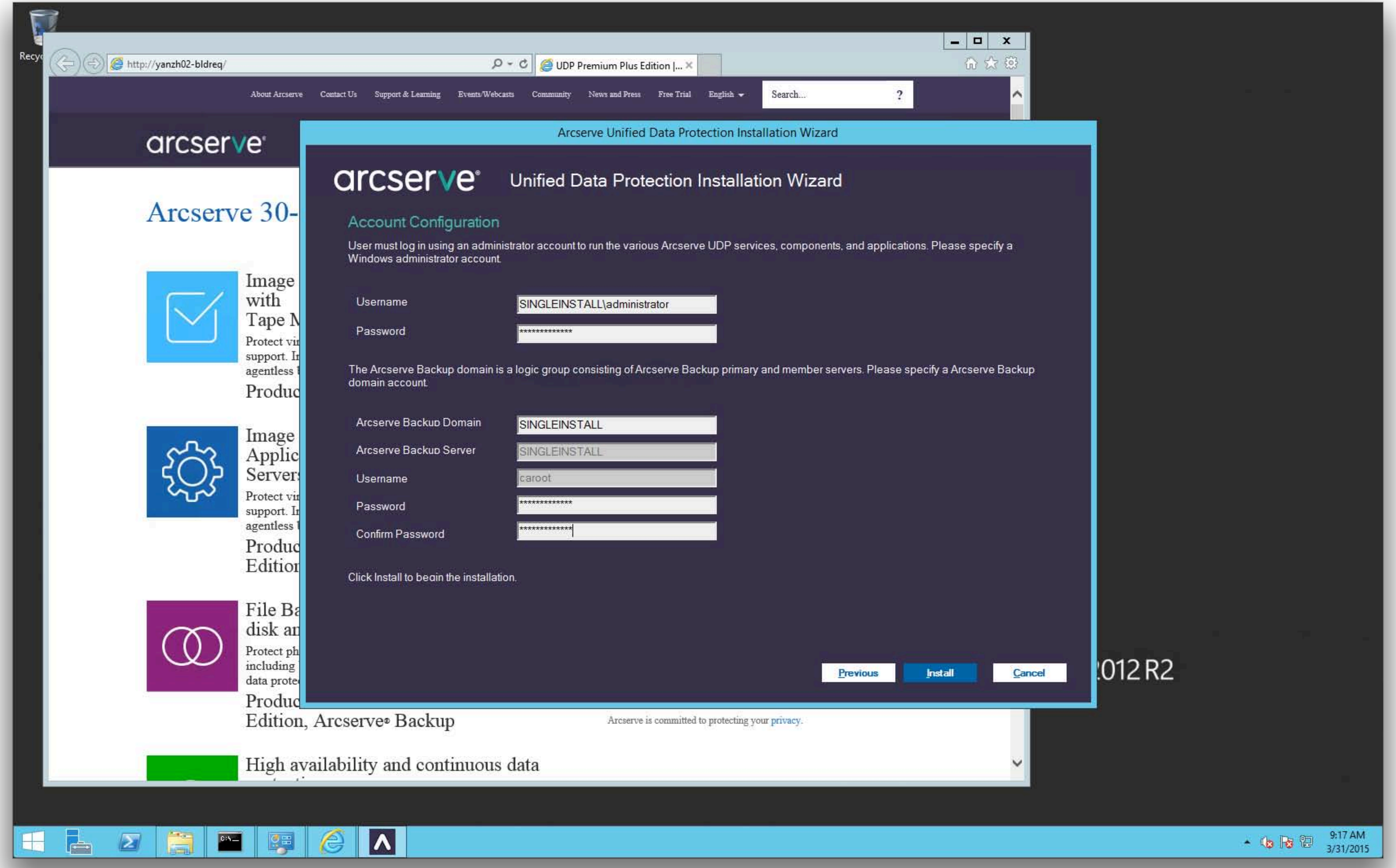
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Account Configuration
User must log in using an administrator account to run the various Arcserve UDP services, components, and applications. Please specify a Windows administrator account.
Username
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Password
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The Arcserve Backup domain is a logic group consisting of Arcserve Backup primary and member servers. Please specify a Arcserve Backup domain account.
Arcserve Backup Domain
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Arcserve Backup Server
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Confirm Password
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Express Installation

Component Name	Installation Status
Arcserve Unified Data Protection	Installing 13%
Arcserve Backup	Not started
Arcserve Replication and High Availability	Not started

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Arcserve Unified Data Protection Installation Wizard

arcserve Unified Data Protection Installation Wizard

Express Installation

Component Name	Installation Status
Arcserve Unified Data Protection	Complete
Arcserve Backup	Failed
Arcserve Replication and High Availability	Complete

Arcserve Backup: < Unknown Error >

Previous | Finish | Cancel

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Arcserve Unified Data Protection Installation Wizard

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Advanced Installation

Click on the Install button for each component listed to launch the corresponding installation. When all launched component installations are completed, click Finish.

Component Name	
Arcserve Unified Data Protection	Install
Arcserve Backup	Install
Arcserve Replication and High Availability	Install

Source Folder: C:\Users\Administrator\Downloads\Arcserve (1)\ARCserve

Previous | Finish | Cancel

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Arcserve Unified Data Protection Installation Wizard

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Advanced Installation

Click on the Install button for each component listed to launch the corresponding installation. When all launched component installations are completed, click Finish.

Component Name	
Arcserve Unified Data Protection	Install
Arcserve Backup	Install
Arcserve Replication and High Availability	Install

Source Folder: C:\Users\A

Arcserve Unified Data Protection Setup

Setup detected that the same version of Arcserve Unified Data Protection is installed on this computer.

OK

Previous | Finish | Cancel

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Arcserve Unified Data Protection Installation Wizard

arcserve Unified Data Protection Installation Wizard

Advanced Installation

Click on the Install
completed, click F

arcserve Backup

Component Name

Arcserve Unified Da

Arcserve Backup

Arcserve Replicatior

Source Folder:

Documents

Support Information

Education

Browse Media

- **Install** Arcserve Backup server and agents for Windows.
- **Installation Instructions** for Arcserve Backup Client Agents for non-Windows platforms.
- **Installation Instructions** for Arcserve Backup UNIX and Linux Data Mover.
- **Install** Arcserve Backup Patch Manager for Windows.
- **Create Bootable Media** for Disaster Recovery.
- **Read** Arcserve Backup product Documents.
- **Get** In touch with Arcserve.
- **Contact** Arcserve Education to learn more about classroom and self-paced training for Arcserve Backup.

Exit

Previous | Finish | Cancel

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Arcserve Unified Data Protection Installation Wizard

Arcserve Backup Setup Prerequisite Applications

Prerequisite Components

Prerequisite Components

Setup requires the prerequisite components listed below to install Arcserve Backup.

Component Name	Status
Microsoft Visual C++ 2005 SP1 Redistributable Package (x86)	Pending
Microsoft Visual C++ 2005 SP1 Redistributable Package (x64)	Pending

Do one of the following:

- Click Install to install the prerequisite components. This option lets you install Arcserve Backup.
- Click Cancel if you do not want to install the prerequisite components. Setup will then exit without installing Arcserve Backup.

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Arcserve Unified Data Protection Installation Wizard

Arcserve Backup Setup Prerequisite Applications

Prerequisite Components

Prerequisite Components

Setup requires the prerequisite components listed below to install Arcserve Backup.

Component Name	Status
Microsoft Visual C++ 2005 SP1 Redistributable Package (x86)	Installing
Microsoft Visual C++ 2005 SP1 Redistributable Package (x64)	Pending

Do one of the following:

- Click Install to install the prerequisite components. This option lets you install Arcserve Backup.
- Click Cancel if you do not want to install the prerequisite components. Setup will then exit without installing Arcserve Backup.

Installing prerequisite component: "Microsoft Visual C++ 2005 SP1 Redistributable Package (x86)"

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Arcserve Unified Data Protection Installation Wizard

Arcserve Backup Setup Prerequisite Applications

Prerequisite Components

Prerequisite Components

Setup requires the prerequisite components listed below to install Arcserve Backup.

Component Name	Status
Microsoft Visual C++ 2005 SP1 Redistributable Package (x86)	Installed
Microsoft Visual C++ 2005 SP1 Redistributable Package (x64)	Installing

Do one of the following:

- Click Install to install the prerequisite components. This option lets you install Arcserve Backup.
- Click Cancel if you do not want to install the prerequisite components. Setup will then exit without installing Arcserve Backup.

Installing prerequisite component: "Microsoft Visual C++ 2005 SP1 Redistributable Package (x64)"

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Arcserve Unified Data Protection Installation Wizard

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Arcserve Backup Setup

License Agreement
Please read the following license agreement carefully.

- License Agreement
- License Key
- Methods
- Configuration
- Setup Summary

IMPORTANT - READ CAREFULLY!

THIS PRODUCT MAY CONTAIN SOFTWARE PROVIDED BY THIRD PARTIES WHO REQUIRE AGREEMENT TO ADDITIONAL TERMS AND CONDITIONS PRIOR TO INSTALLATION OF THIS PRODUCT. THESE ADDITIONAL TERMS ARE PRESENTED BELOW AFTER THE Arcserve END USER LICENSE AGREEMENT.

Arcserve (USA), LLC and/or its affiliates or subsidiaries ("Arcserve")

End User License Agreement (the "Agreement") for the Arcserve software product that is being installed as well as the associated documentation and any SDK, as defined below, included within the product ("the Product").

Carefully read the following terms and conditions regarding your use of the Product before installing and using the Product. Throughout this Agreement, you will be referred to as "You" or "Licensee."

By clicking on the "I agree" button below, you are

(I) Representing that you are not a minor, and have full legal capacity and have the authority to bind yourself and your employer, as applicable, to the terms of this Agreement;
(II) Consenting on behalf of yourself and/or as an authorized representative of your employer, as applicable, to be bound by this Agreement.

By clicking on the "I disagree" button below, the installation process will cease.

1. Arcserve (or where the Product is being supplied outside of North America the Arcserve subsidiary identified after Section 15 below for the country in which the Product is being supplied, and in such instance Arcserve

I agree I disagree Copy Print

YOU MUST SCROLL DOWN TO READ THE ABOVE TERMS AND CONDITIONS BEFORE YOU CAN CHOOSE THE APPROPRIATE STATEMENT OF AGREEMENT

Product Information
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< Back Next > Cancel

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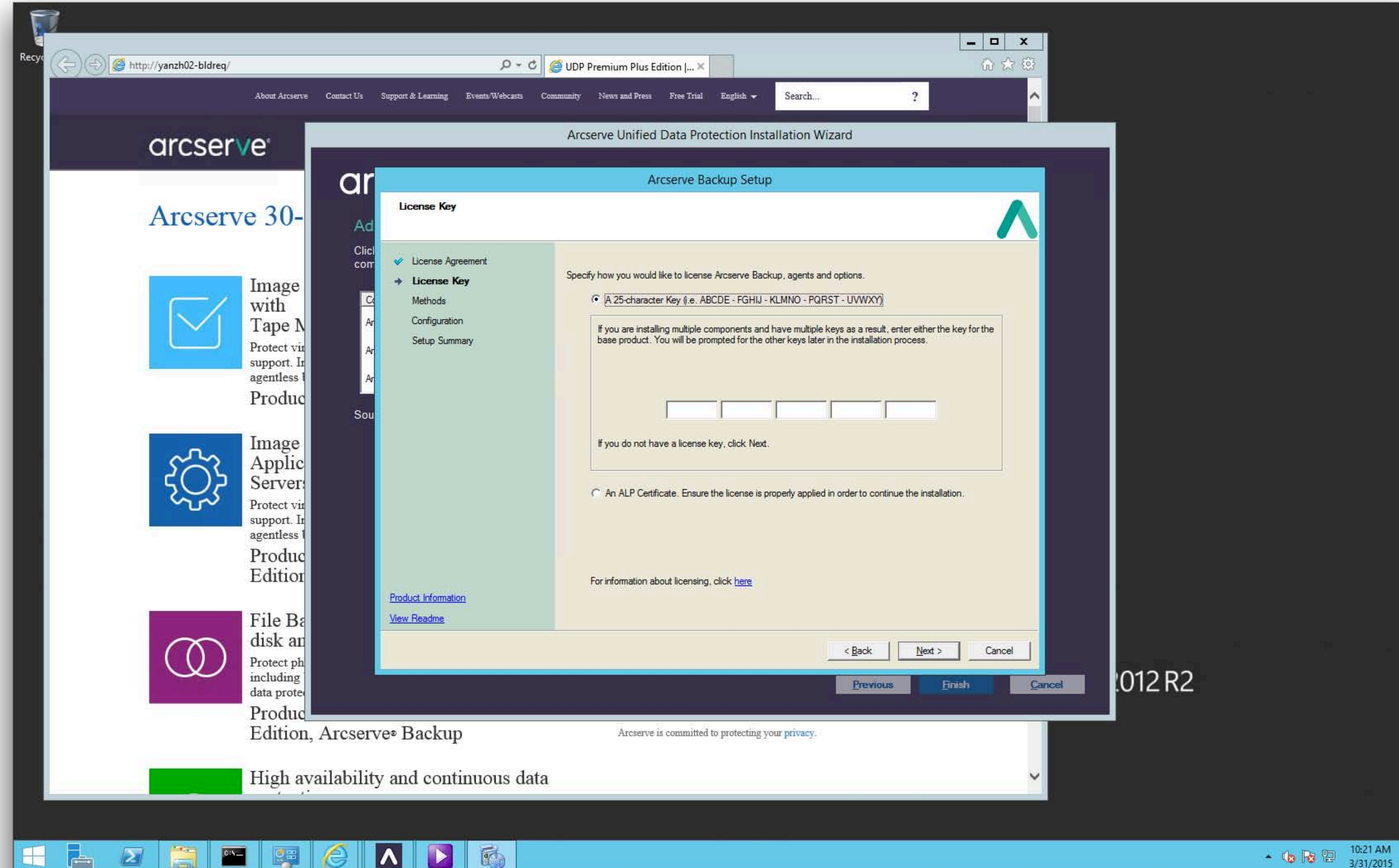

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Setup Summary
Specify how you would like to license Arcserve Backup, agents and options.
A 25-character Key (i.e. ABCDE - FGHIJ - KLMNO - PQRST - UVWXY)
If you are installing multiple components and have multiple keys as a result, enter either the key for the base product. You will be prompted for the other keys later in the installation process.
If you do not have a license key, click Next.
An ALP Certificate. Ensure the license is properly applied in order to continue the installation.
For information about licensing, click here
Product Information
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Finish
Cancel
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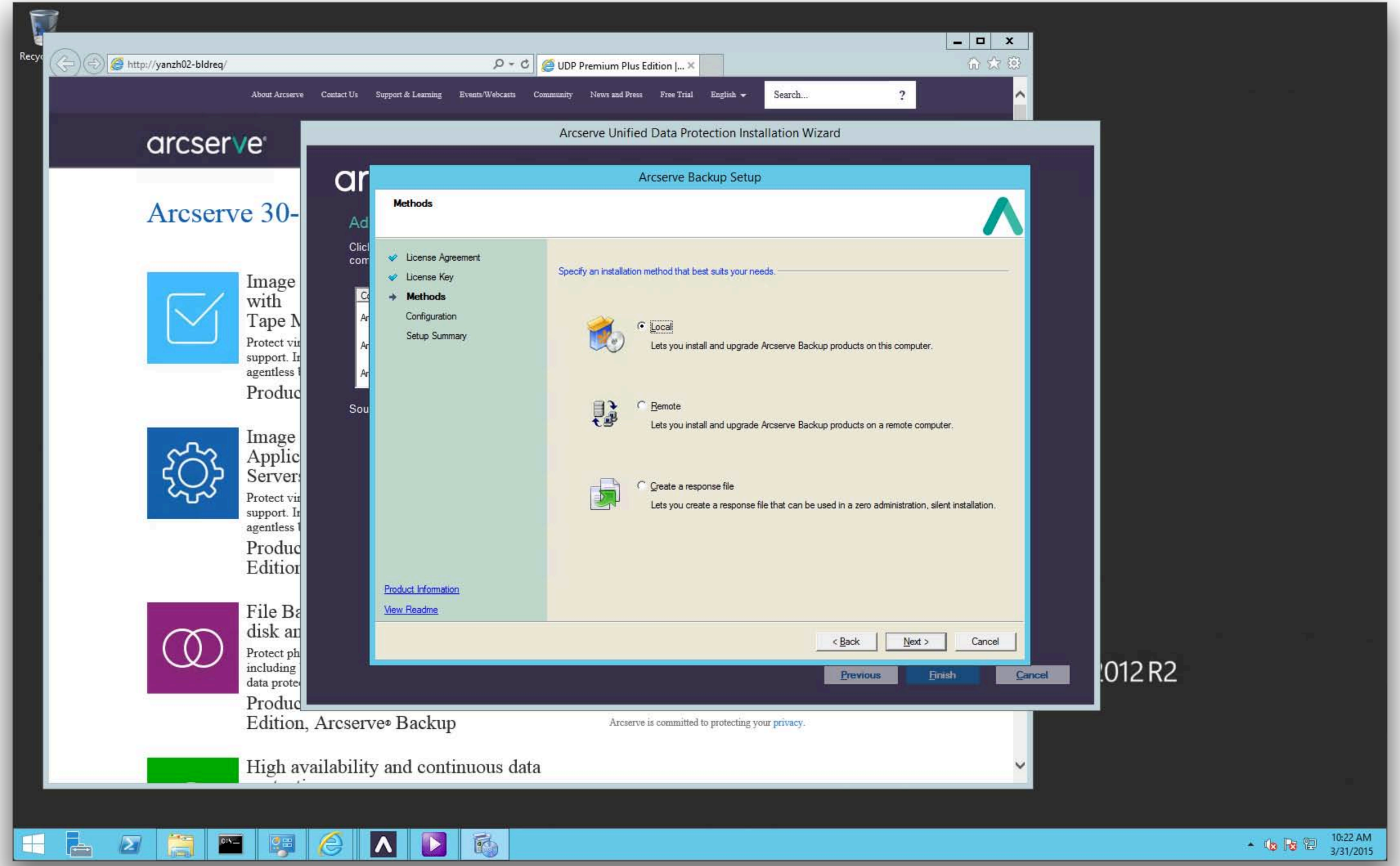
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Setup Summary
Specify an installation method that best suits your needs.
Local
Lets you install and upgrade Arcserve Backup products on this computer.
Remote
Lets you install and upgrade Arcserve Backup products on a remote computer.
Create a response file
Lets you create a response file that can be used in a zero administration, silent installation.
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Arcserve Unified Data Protection Installation Wizard

Arcserve Backup Setup

Installation Type

- License Agreement
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- Methods
- Configuration
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Product Information

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Target Host: [SINGLEINSTALL]

Specify an installation type

- Express
- Custom
  - Arcserve Manager (Console)
  - Arcserve Stand-alone Server
  - Arcserve Primary Server
  - Arcserve Member Server
  - Other

Important: By default, Setup will install Agent for Open Files for Windows. You must restart the system after the installation is complete.

This option installs an Arcserve Stand-alone Server, the Client Agent for Windows, and agents that protect the applications that Setup detects in your environment (for example, the Agent for Microsoft Exchange and the Agent for Microsoft SQL Server). The Express installation option simplifies the installation process by installing the Arcserve Backup products and components that you need to protect your backup environment.

< Back | Next > | Cancel

Previous | Finish | Cancel

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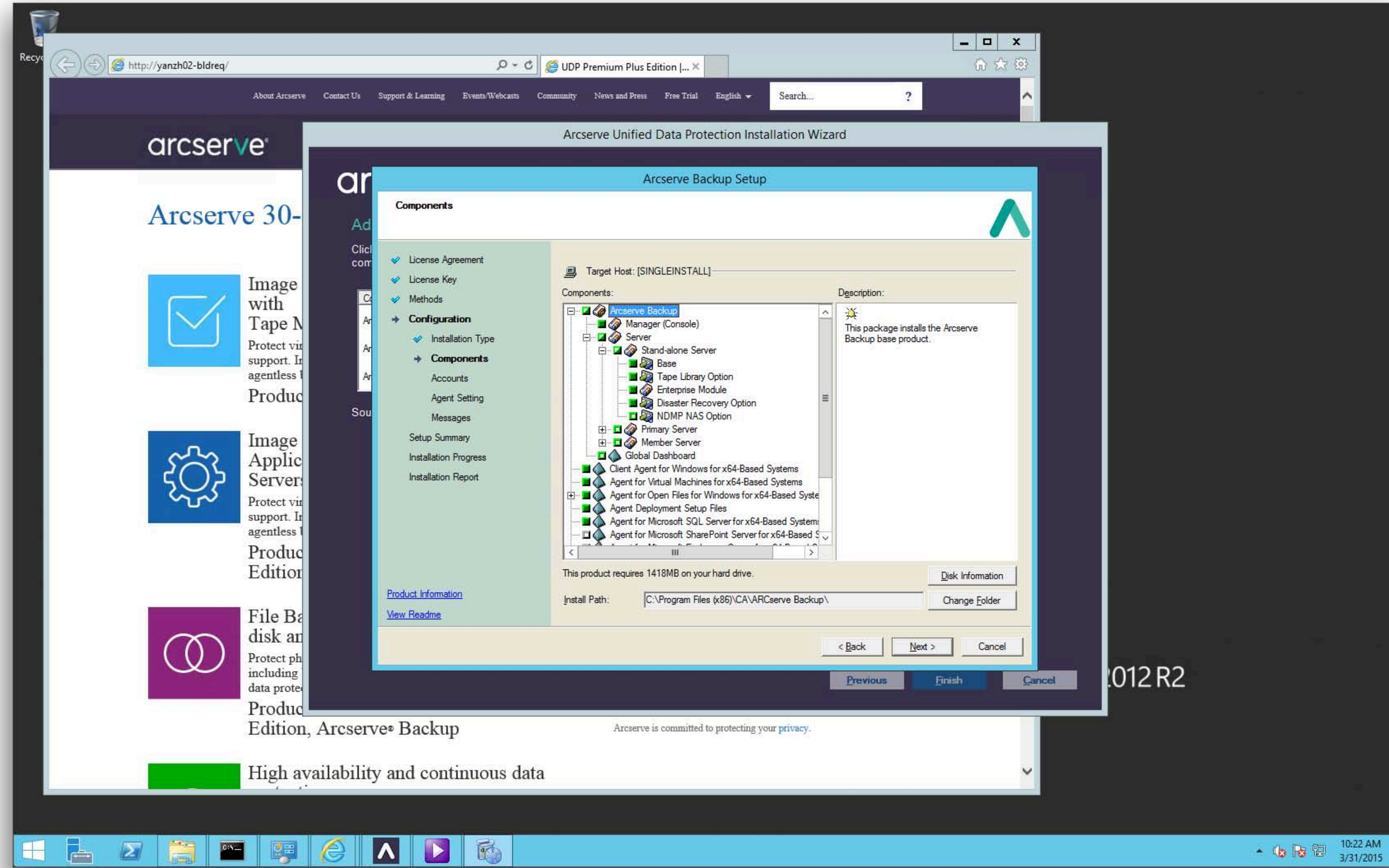

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Target Host: [SINGLEINSTALL]
Components:
Description:
Arcserve Backup
Manager (Console)
Server
Stand-alone Server
Base
Tape Library Option
Enterprise Module
Disaster Recovery Option
NDMP NAS Option
Primary Server
Member Server
Global Dashboard
Client Agent for Windows for x64-Based Systems
Agent for Virtual Machines for x64-Based Systems
Agent for Open Files for Windows for x64-Based Syste
Agent Deployment Setup Files
Agent for Microsoft SQL Server for x64-Based System
Agent for Microsoft SharePoint Server for x64-Based S
This package installs the Arcserve Backup base product.
This product requires 1418MB on your hard drive.
Disk Information
Install Path:
C:\Program Files (x86)\CA\ARCserve Backup\
Change Folder
< Back
Next >
Cancel
Previous
Finish
Cancel
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Arcserve Backup Setup

Accounts

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  - Installation Type
  - Components
  - Accounts
  - Agent Setting
  - Messages
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- Installation Progress
- Installation Report

Product Information

View Readme

Target Host:[SINGLEINSTALL]

Specify a Windows administrative account

Microsoft Windows Domain: SINGLEINSTALL

Microsoft Windows User Name: Administrator

Password:

Specify a Arcserve Backup domain account

Arcserve Backup Domain: SINGLEINSTALL

Arcserve Backup Server: SINGLEINSTALL

User Name: caroot

Password:

Confirm Password:

Remember password

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Target Host:[SINGLEINSTALL]

Specify a Windows administrative account

Microsoft Windows Domain: SINGLEINSTALL
Microsoft Windows User Name: Administrator
Password: ••••••••••••

Specify a Arcserve Backup domain account

Arcserve Backup Domain: SINGLEINSTALL
Arcserve Backup Server: SINGLEINSTALL
User Name: caroot
Password: ••••••••••••
Confirm Password: ••••••••••••
Remember password

< Back | Next > | Cancel

Previous | Finish | Cancel

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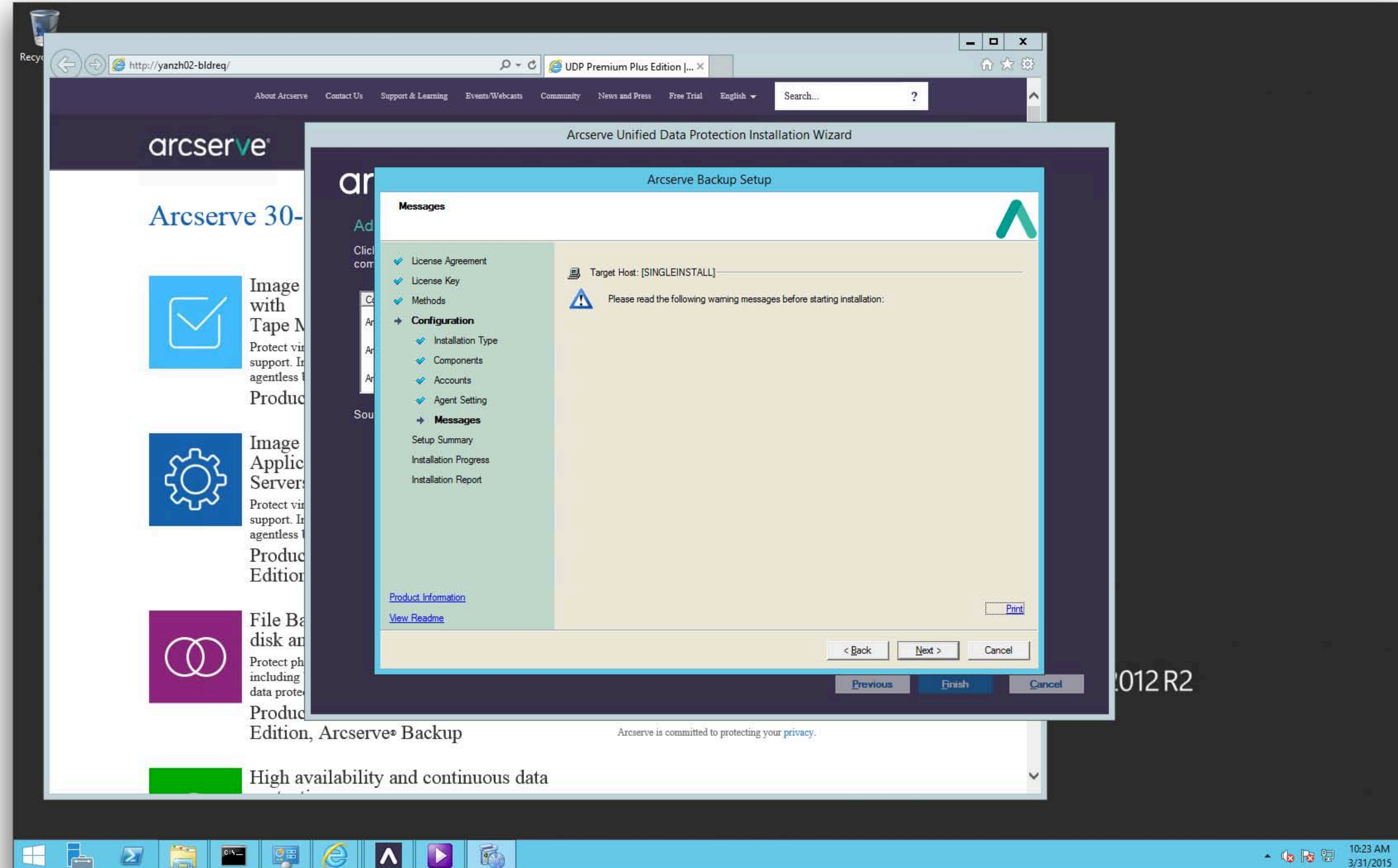

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Target Host: [SINGLEINSTALL]
Please read the following warning messages before starting installation:
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Target Host: [SINGLEINSTALL]

Verify the components that you want to install.

- Prerequisite components
  - Microsoft SQL Server Express Edition
  - Java Runtime Environment (JRE)
- Arcserve Backup
  - Component
    - Manager (Console)
    - Server
      - Stand-alone Server
        - Base
        - Tape Library Option
        - Enterprise Module
        - Disaster Recovery Option
    - Install Path C:\Program Files (x86)\CA\ARCserve Backup\
    - System Account: SINGLEINSTALL\Administrator
    - Database: Arcserve Default Database
- Client Agent for Windows for x64-Based Systems
  - Install Path C:\Program Files\CA\ARCserve Backup Client Agent for Windows\
- Agent for Virtual Machines for x64-Based Systems
  - Install Path C:\Program Files\CA\ARCserve Backup Client Agent for Windows\
- Agent for Open Files for Windows for x64-Based Systems
  - Component
    - BAOF Server
    - BAOF Console

< Back | Install | Cancel

Previous | Finish | Cancel

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Arcserve Unified Data Protection Installation Wizard

Arcserve Backup Setup

Installation Progress
Please wait while Setup is copying the files to disk.

- License Agreement
- License Key
- Methods
- Configuration
  - Installation Type
  - Components
  - Accounts
  - Agent Setting
  - Messages
- Setup Summary
- **Installation Progress**
- Installation Report

Setup will install the following components on your computer to install Arcserve Backup.

Component Name	Status
Microsoft SQL Server 2008 Express Edition	Installing
License 1.90.06	Pending
Arcserve Backup Setup Support Files	Pending
CAPKI (x86)	Pending
CAPKI (x64)	Pending
Java Runtime Environment (JRE) 1.7.0	Pending
Arcserve Discovery Service	Pending
Arcserve Universal Agent (x64)	Pending

Setup is installing Microsoft SQL Server 2008 Express Edition on your computer.

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Previous | Finish | Cancel

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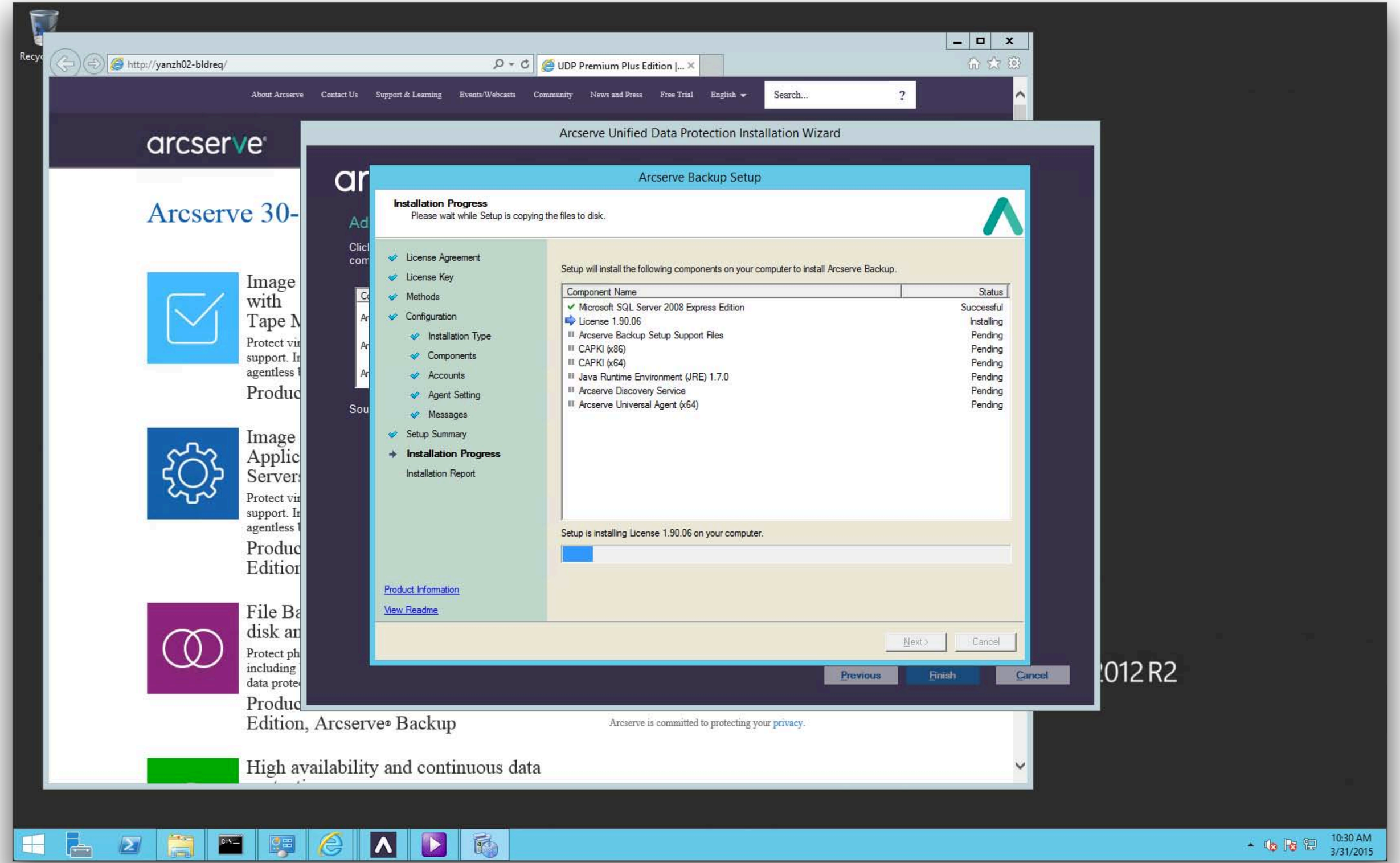

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Setup will install the following components on your computer to install Arcserve Backup.
Component Name
Status
Microsoft SQL Server 2008 Express Edition
Successful
License 1.90.06
Installing
Arcserve Backup Setup Support Files
Pending
CAPKI (x86)
Pending
CAPKI (x64)
Pending
Java Runtime Environment (JRE) 1.7.0
Pending
Arcserve Discovery Service
Pending
Arcserve Universal Agent (x64)
Pending
Setup is installing License 1.90.06 on your computer.
Next >
Cancel
Previous
Finish
Cancel
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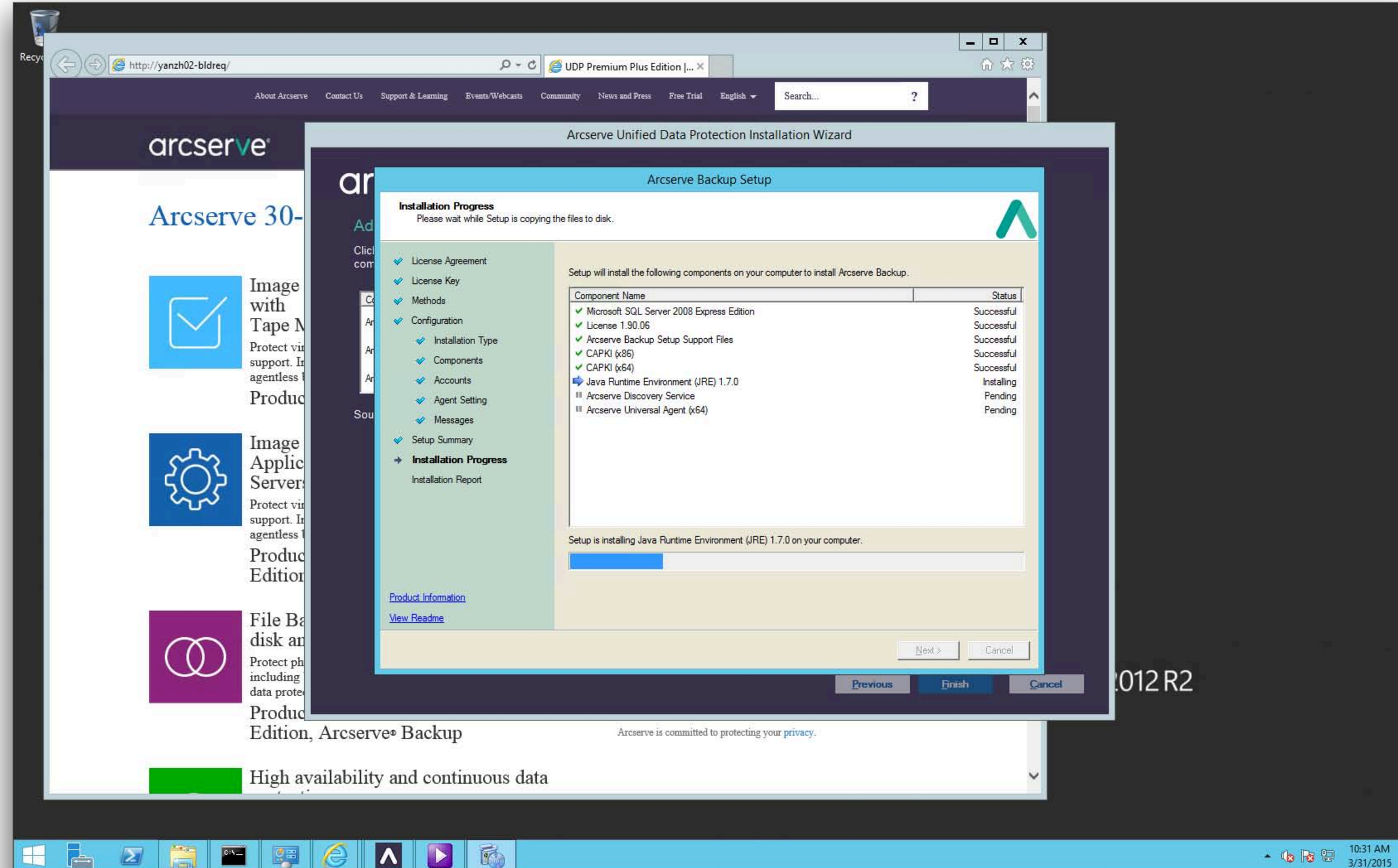

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Setup will install the following components on your computer to install Arcserve Backup.
Component Name
Status
Microsoft SQL Server 2008 Express Edition
Successful
License 1.90.06
Successful
Arcserve Backup Setup Support Files
Successful
CAPKI (x86)
Successful
CAPKI (x64)
Successful
Java Runtime Environment (JRE) 1.7.0
Installing
Arcserve Discovery Service
Pending
Arcserve Universal Agent (x64)
Pending
Setup is installing Java Runtime Environment (JRE) 1.7.0 on your computer.
Next >
Cancel
Previous
Finish
Cancel
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Installation Progress
Please wait while Setup is copying the files to disk.

- License Agreement
- License Key
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  - Installation Type
  - Components
  - Accounts
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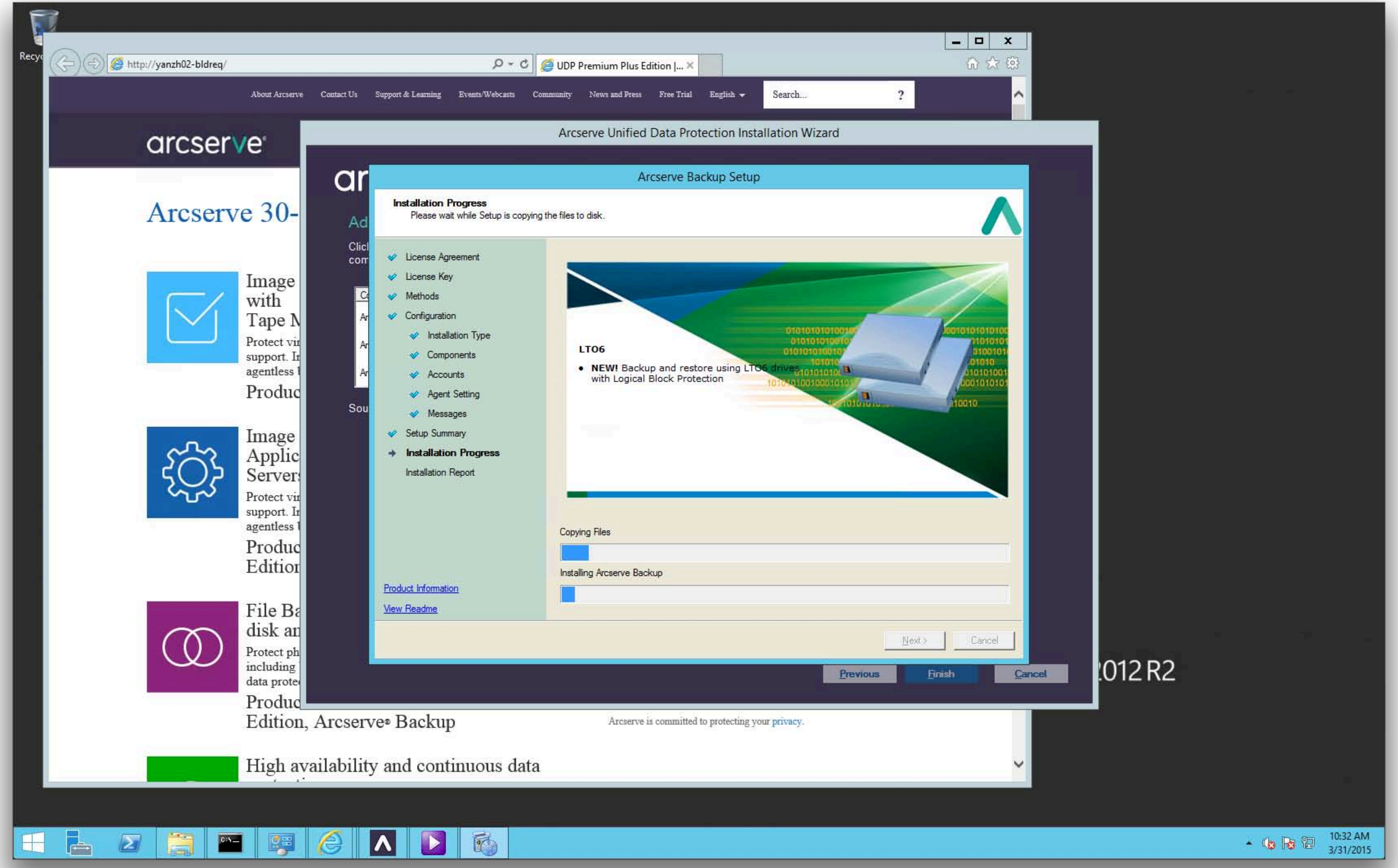
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LTO6
NEW! Backup and restore using LTO6 drives with Logical Block Protection
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Wide choice of Cloud storage Providers

- Archive to Cloud Providers such as Microsoft Windows Azure (**NEW**), Fujitsu Global Cloud Platform Service Powered by Microsoft Windows Azure (**NEW**), Eucalyptus, and Amazon S3 cloud storage

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Database and Application Support

- CA ARCserve Backup has application-specific agents to support all the leading applications, such as Microsoft Exchange Server 2013, Microsoft SharePoint Server 2013, Lotus Domino Server 8.5, and many others. In addition, you can restore Microsoft SharePoint Server 2007/2010/2013 data at object level granularity. With this capability you can restore Microsoft SharePoint Server documents, images, tasks, discussion boards, and so on.

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Active Directory Protection

- Lets you restore the Active Directory on Windows Server 2008 and Windows Server 2012 systems at object level granularity using a new utility called CA Active Directory Object Level Restore.

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Disaster Recovery Option

- Lets you perform fast, simple, and reliable bare metal recovery of failed servers for 32-bit and 64-bit platforms. In addition, the option lets you recover Windows Server 2008 and 2012 systems from a disaster using a Windows PE recovery CD.

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Please wait while Setup is copying the files to disk.

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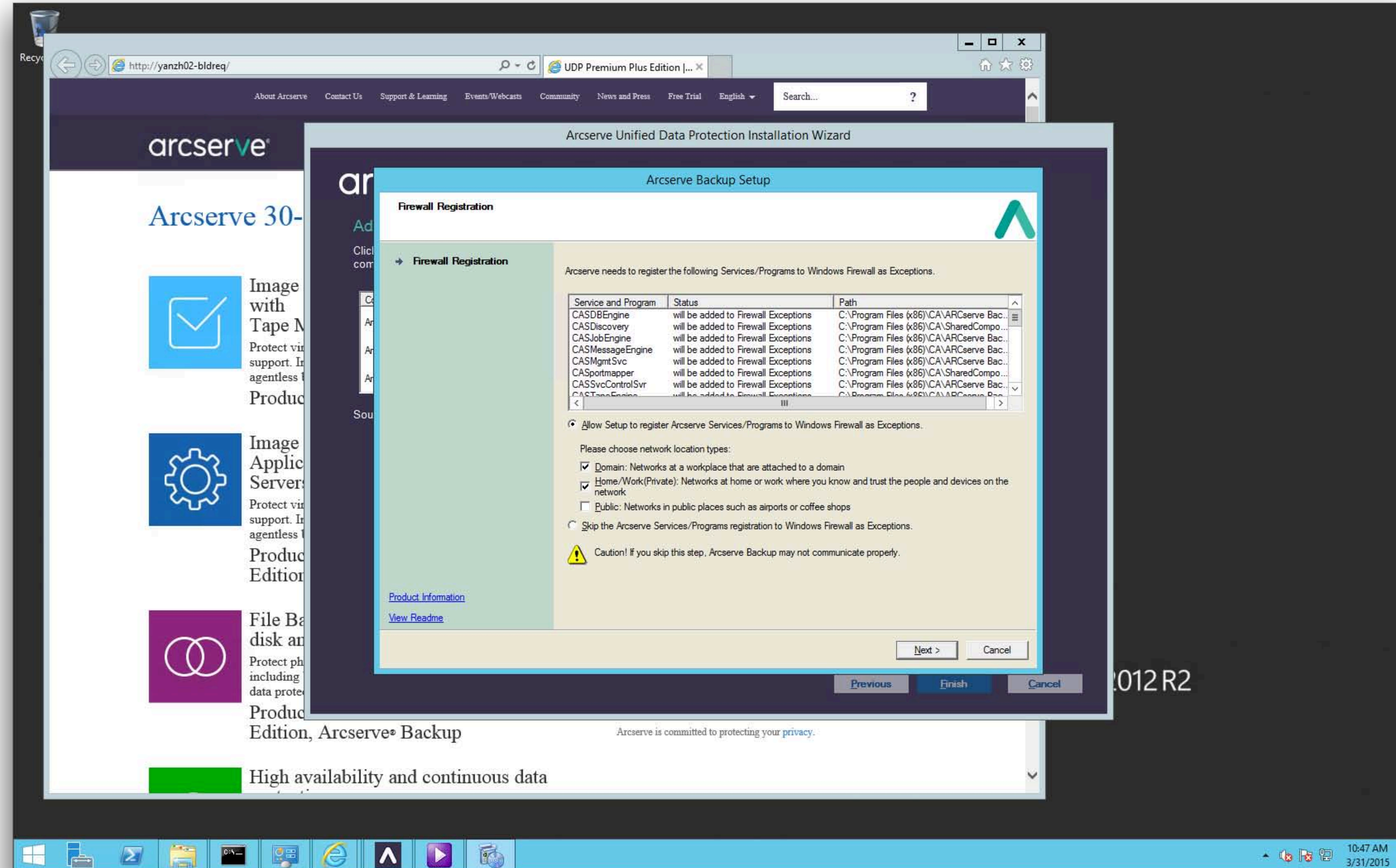

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Arcserve Unified Data Protection Installation Wizard
Arcserve Backup Setup
Firewall Registration
Firewall Registration
Arcserve needs to register the following Services/Programs to Windows Firewall as Exceptions.
Service and Program
Status
Path
CASDBEngine will be added to Firewall Exceptions C:\Program Files (x86)\CA\ARCserve Bac...
CASDiscovery will be added to Firewall Exceptions C:\Program Files (x86)\CA\SharedCompo...
CASJobEngine will be added to Firewall Exceptions C:\Program Files (x86)\CA\ARCserve Bac...
CASMessageEngine will be added to Firewall Exceptions C:\Program Files (x86)\CA\ARCserve Bac...
CASMgmtSvc will be added to Firewall Exceptions C:\Program Files (x86)\CA\ARCserve Bac...
CASportmapper will be added to Firewall Exceptions C:\Program Files (x86)\CA\SharedCompo...
CASSvcControlSvr will be added to Firewall Exceptions C:\Program Files (x86)\CA\ARCserve Bac...
Allow Setup to register Arcserve Services/Programs to Windows Firewall as Exceptions.
Please choose network location types:
Domain: Networks at a workplace that are attached to a domain
Home/Work(Private): Networks at home or work where you know and trust the people and devices on the network
Public: Networks in public places such as airports or coffee shops
Skip the Arcserve Services/Programs registration to Windows Firewall as Exceptions.
Caution! If you skip this step, Arcserve Backup may not communicate properly.
Product Information
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Cancel
Previous
Finish
Cancel
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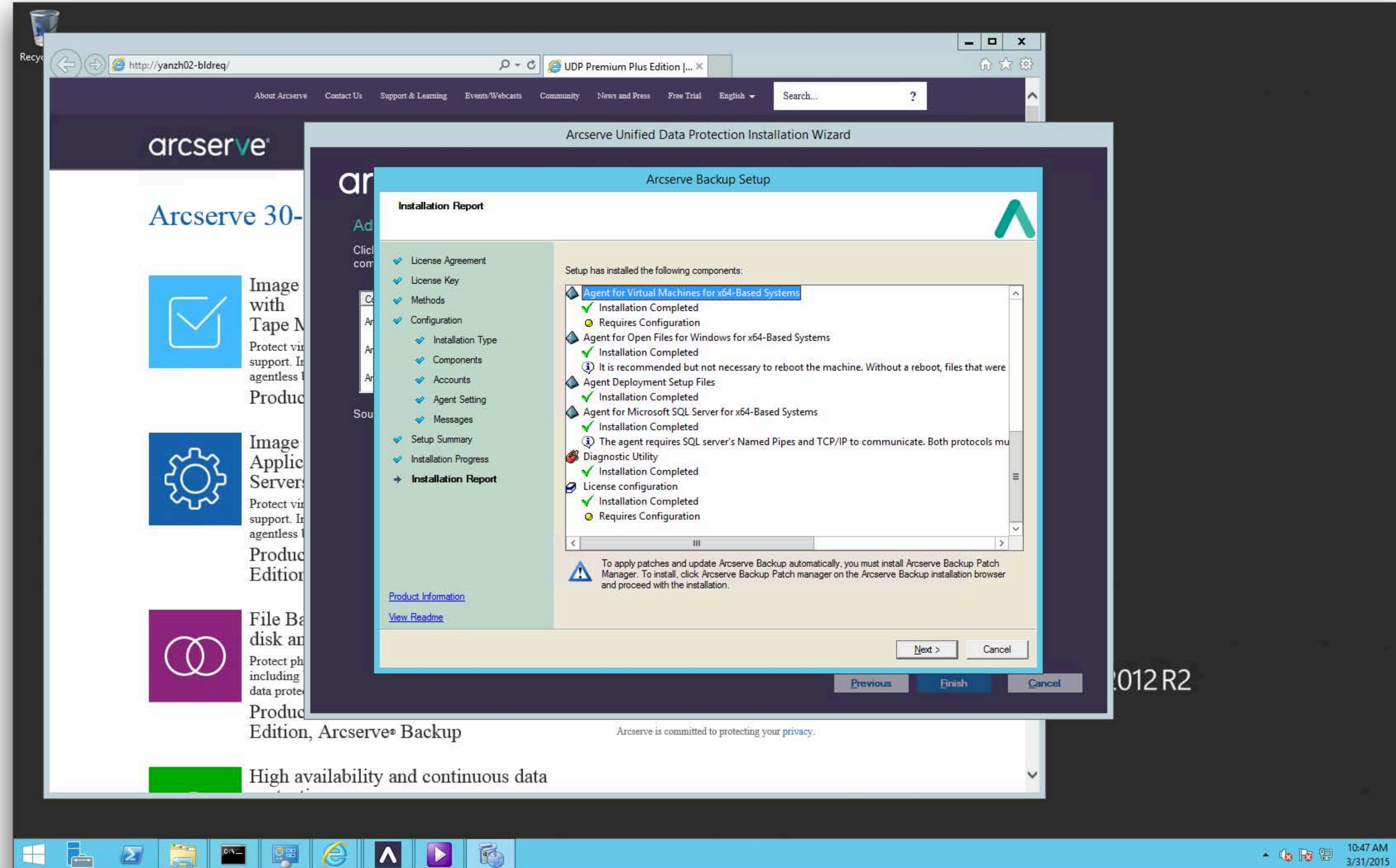

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Setup has installed the following components:
Agent for Virtual Machines for x64-Based Systems
Installation Completed
Requires Configuration
Agent for Open Files for Windows for x64-Based Systems
Installation Completed
It is recommended but not necessary to reboot the machine. Without a reboot, files that were
Agent Deployment Setup Files
Installation Completed
Agent for Microsoft SQL Server for x64-Based Systems
Installation Completed
The agent requires SQL server's Named Pipes and TCP/IP to communicate. Both protocols mu
Diagnostic Utility
Installation Completed
License configuration
Installation Completed
Requires Configuration
To apply patches and update Arcserve Backup automatically, you must install Arcserve Backup Patch Manager. To install, click Arcserve Backup Patch manager on the Arcserve Backup installation browser and proceed with the installation.
Next >
Cancel
Previous
Finish
Cancel
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Arcserve Backup Setup

Installation Report

- License Agreement
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- Method
- Configu
- Setup
- Installat
- Install

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Enterprise Module Configuration

Options
Choose the appropriate Option to configure your backup devices.

Click the following button to configure your backup devices.

StorageTek ACSLS — Lets you launch the ACSLS Configuration Wizard.
Note: This option requires TLO and StorageTek LibAttach Client.

IBM 3494 — Lets you launch the IBM 3494 Configuration Wizard.
Note: This option requires TLO and IBM Automated Tape Library.

Image Option — Lets you install the Image Option.

Exit

Manager. To install, click Arcserve Backup Patch Manager on the Arcserve Backup installation browser and proceed with the installation.

Finish | Cancel

Previous | Finish | Cancel

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Arcserve Backup Agent Admin

File View Options Help

CA ARCserve Backup Client Agent

- Agent Desktop
  - Local System
  - Connections
  - Agent Status
  - Options

Property	Value
Host Name :	singleinstall
IP Addr. :	155.35.76.127
CPU Type :	x64 (AMD or Intel)
Number of CPU's :	2
Total Memory :	4,294,496,256
Free Memory :	323,403,776

Arcserve Backup Universal Client Agent service is started.

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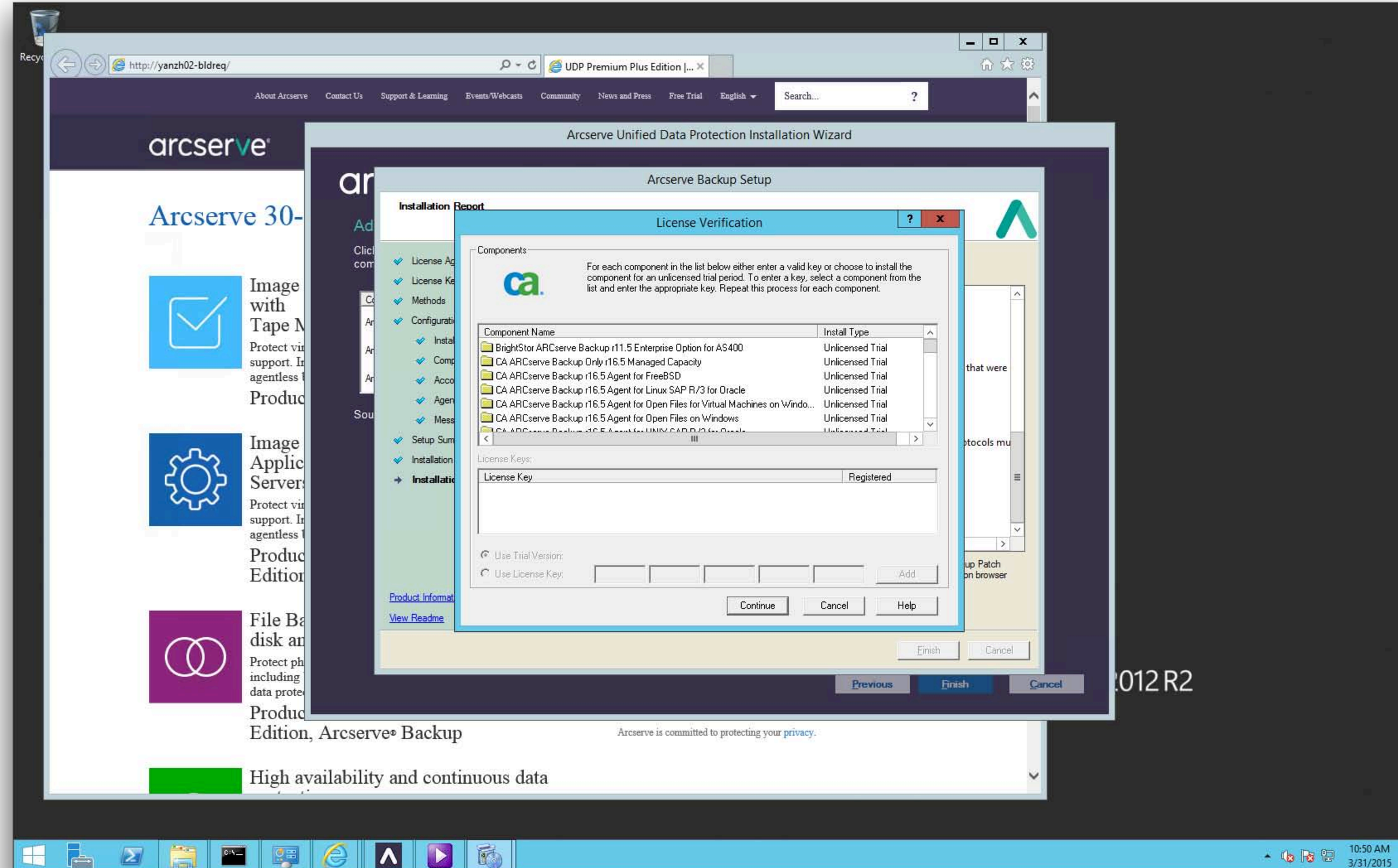

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License Verification
Components
For each component in the list below either enter a valid key or choose to install the component for an unlicensed trial period. To enter a key, select a component from the list and enter the appropriate key. Repeat this process for each component.
Component Name
Install Type
BrightStor ARCserve Backup r11.5 Enterprise Option for AS400
Unlicensed Trial
CA ARCserve Backup Only r16.5 Managed Capacity
Unlicensed Trial
CA ARCserve Backup r16.5 Agent for FreeBSD
Unlicensed Trial
CA ARCserve Backup r16.5 Agent for Linux SAP R/3 for Oracle
Unlicensed Trial
CA ARCserve Backup r16.5 Agent for Open Files for Virtual Machines on Windo...
Unlicensed Trial
CA ARCserve Backup r16.5 Agent for Open Files on Windows
Unlicensed Trial
License Keys:
License Key
Registered
Use Trial Version:
Use License Key:
Add
Continue
Cancel
Help
Finish
Cancel
Previous
Finish
Cancel
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Setup has installed the following components:

- Agent for Virtual Machines for x64-Based Systems
  - Installation Completed
  - Configuration Completed
- Agent for Open Files for Windows for x64-Based Systems
  - Installation Completed
  - It is recommended but not necessary to reboot the machine. Without a reboot, files that were
- Agent Deployment Setup Files
  - Installation Completed
- Agent for Microsoft SQL Server for x64-Based Systems
  - Installation Completed
  - The agent requires SQL server's Named Pipes and TCP/IP to communicate. Both protocols mu
- Diagnostic Utility
  - Installation Completed
- License configuration
  - Installation Completed
  - Configuration Completed

To apply patches and update Arcserve Backup automatically, you must install Arcserve Backup Patch Manager. To install, click Arcserve Backup Patch manager on the Arcserve Backup installation browser and proceed with the installation.

Finish | Cancel

Previous | Finish | Cancel

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Arcserve Backup Agent Deployment Installation

Installation

Installation

Your Arcserve Backup installation is complete.

You can open the Arcserve Backup Manager Console to manage your backup servers while Setup installs Agent Deployment setup files.

This utility lets you install the Agent Deployment setup files on the Arcserve Backup server.

Agent Deployment lets you install and upgrade Arcserve Backup agents on remote hosts without using the installation media.

The Agent Deployment setup files require approximately 1.3 GB of free disk space on the target server.

Destination path: C:\Program Files (x86)\CA\ARCserve Backup\Packages\AgentDeploy\

Do one of the following:

- Click Continue to install the Agent Deployment setup files.
- Click Cancel if you do not want to install the Agent Deployment setup files.

Note: If you click Cancel, you must provide the installation media when you use Agent Deployment to install and upgrade agents on remote hosts.

Continue | Cancel

Previous | Finish | Cancel

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Arcserve Unified Data Protection Installation Wizard

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Advanced Installation

Click on the Install button for each component listed to launch the corresponding installation. When all launched component installations are completed, click Finish.

Component Name	
Arcserve Unified Data Protection	Install
Arcserve Backup	Install
Arcserve Replication and High Availability	Install

Source Folder: C:\Users\Administrator\Downloads\Arcserve (1)\ARCserve

Previous | Finish | Cancel

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